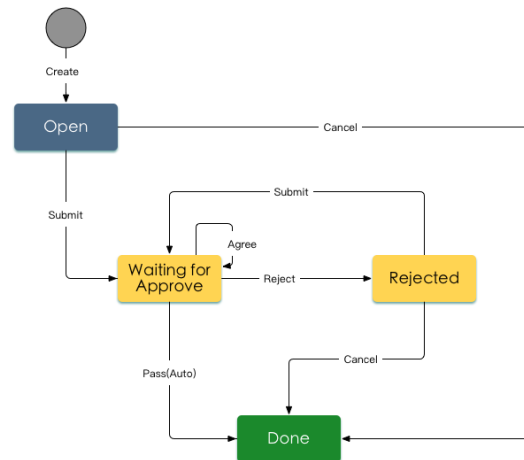# Scenario 1: The request can only move to 'Done' status when all the approvers signed off with 'Approve' option.

- The process requires approval from all approvers to proceed.
- The process will return to '**Waiting for Approve**' status if any of the approvers rejects the request.

Workflow description:

Sample workflow is on the right hand side:

OPEN

- Submitter can cancel the request before submitting the request to '**Waiting for Approve**' status.
- Submitter must select one of more approvers when submitting request.

WAITING FOR APPROVE

- When approvers are informed, approver will execute either '**Approve**' or '**Reject**' workflow action without particular order.
- The workflow will move to '**Waiting for Approve**' status if any of the approvers reject the request.
- When all the approvers select '**Approve**' option, workflow will move to '**DONE**' status with automatic '**Pass**' transition.
- All the approvers must fill in comments no matter they choose '**Approve**' or '**Reject**' in the workflow.

REJECTED

- Submitter can choose to '**Submit**' again or '**Cancel**' the request.

Configure workflow parameters:

1. Step: **WAITING FOR APPROVE**

Status: To Do

Transition Action	Target Step	Screen	Conditions	Validations	Post Functions	说明	
Submit	WAITING FOR APPROVE		Only Reporter Condition				
Cancel	DONE		Only Reporter Condition		Update Issue Field：Set **Resolution** = **Cancelled**		

2. Step：**WAITING FOR APPROVE**

Status：Waiting for Approval

Transition Action	Target Step	Screen	Conditions	Validations	Post Functions	Screenshot of Post Function
Agree	WAITING FOR APPROVE	Workflow Screen	(Parallel Approval Process) User in Approvers Field	(Parallel Approval Process) Comment is required	(Parallel Approval Process) AGREE	blocked URL
Reject	REJECTED	Workflow Screen	(Parallel Approval Process) User in Approvers Field	(Parallel Approval Process) Comment is required	(Parallel Approval Process) REJECT	blocked URL
Pass(Auto)	DONE	None	(Parallel Approval Process) Hide transition	⛔ Do not set any validations for this action	Update Issue Field：Set **Resolution** = **Done**	

3. Step：**REJECTED**

Status：Rejected

Transition Action	Target Step	Screen	Conditions	Conditions	Post Functions
Submit	WAITING FOR APPROVE		Only Reporter Condition		
Cancel	DONE		Only Reporter Condition		Update Issue Field：Set **Resolution** = **Cancelled**

4. Step： DONE

   Status： Done

ⓘ Remember to associate the workflow with relevant issue types.