

# Configure PAP workflow(Mandatory)

- [Quick start: Define a PAP workflow](#)
- [Advanced PAP workflow configuration](#)



It's not recommended to configure more than one PAP step in a single workflow .



You can refer to [Quick start: Define a PAP workflow](#) to deploy a simple workflow.

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## Workflow function list

### Conditions

- **(PAP) User is in the approver list**

PAP workflow transition button can only be shown when current user is included in the value of 'Approvers'.

- **(PAP) Hide transition**

Hide the transition. Normally it only applies to workflow automation, e.g. When all approvers approve, workflow will automatically move transition to '**Done**' status.

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### Validator

1. **(PAP)Comment is required**

This is used to validate whether the user has filled in comment. The comment will be copied to 'Feedback' field which setting in post function.

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## Post Functions

### 1. (PAP) Approve

Execute the '**Approve**' transition in **PAP**.

Once '**Approve**' transition has been executed, current user will be moved from '**Approver**' custom field to '**Approved by**' custom field. When the '**Approver**' custom field value is empty, i.e. all the approvers have executed relevant actions, PAP will automatically move the workflow to next status.

If user has leave message in comment, the comment type will be marked as

**APPROVED** in the JIRA View Issue screen.

Update parameters of the (Parallel Approval Process) APPROVE Function for this transition.

Update parameters of the (Parallel Approval Process) APPROVE Function for this transition.

|                        |                                                                                            |
|------------------------|--------------------------------------------------------------------------------------------|
| Approvers Field        | Approvers (customfield_10001)                                                              |
|                        | Users who are waiting for approvers                                                        |
| Approved Field         | Approved By (customfield_10002)                                                            |
|                        | Users who are already approved or declined.                                                |
| Auto-Transition Action | Done (41)                                                                                  |
|                        | When all approvers approved application, transit this workflow action automatically.       |
| Approval Comment Field | Feedback (customfield_10000)                                                               |
|                        | Approval Comment will be not shown in JIRA issue ,if you are not matched any custom field. |

### 2. (PAP) Declined

Execute the '**Declined**' transition in **PAP**.

If user has leave message in comment, the comment type will be marked as

**DECLINED** in the JIRA View Issue screen.

Add Parameters To Function

Add required parameters to the Function.

|                        |                                                                                            |
|------------------------|--------------------------------------------------------------------------------------------|
| Approvers Field        | Approvers (customfield_10705)                                                              |
|                        | Users who are waiting for approvers                                                        |
| Approved Field         | Approved by (customfield_10706)                                                            |
|                        | Users who are already approved or declined.                                                |
| Approval Comment Field | Feedback (customfield_10707)                                                               |
|                        | Approval Comment will be not shown in JIRA issue ,if you are not matched any custom field. |

### 3. (PAP) Feedback

This is only used when adding feedback.

Once executed this workflow function, current user will be moved from '**Approver**' custom field to '**Approved by**' custom field. When the '**Approver**' custom field value is empty, i.e. all the approvers have executed relevant actions, PAP will execute the '**Done**' workflow function automatically.

If user has leave message in comment, the comment type will be marked as

**FEEDBACK**

in the JIRA View Issue screen.

Update parameters of the (Parallel Approval Process) APPROVE Function for this transition.

Update parameters of the (Parallel Approval Process) APPROVE Function for this transition.

Approvers Field

Approvers (customfield\_10001)

Users who are waiting for approvers

Approved Field

Approved By (customfield\_10002)

Users who are already approved or declined.

Auto-Transition Action

Done (41)

When all approvers approved application, transit this workflow action automatically.

Approval Comment Field

Feedback (customfield\_10000)

Approval Comment will be not shown in JIRA issue ,if you are not matched any custom field.

#### 4. (PAP) Copy Project role members to custom field

With this option, user can manage approvers by using project roles and **PAP** add-on will

copy selected project role members to the '**Approver**' custom field.

Update parameters of the (Parallel Approval Process) Copy role members to customfield Function for this transition.

Update parameters of the (Parallel Approval Process) Copy role members to customfield Function for this transition.

Project Roles

Approvers (10100)

Select project roles which members will be copied to custom field

Role members limited to

5

Limit users of project role to be copied to custom field. Default value is 5.

Approvers Field

Approvers (customfield\_10001)