

无法登录SunSystems，即使输入了正确的密码

如果用户连续3次输入错误的密码，这个用户将被系统锁死，即便再输入正确的密码也无法登录，必须由管理员清理。

1. 以管理员身份登录User Manager
2. 选择用户，并点击鼠标右键，选择 Edit User
3. 将Lock Status 更改为 Unlock

The screenshot shows the 'User Details' dialog box for user 'PK1'. The 'Lock Status' field is set to 'Unlocked'. An orange callout bubble points to the 'Lock Status' field with the text '更改状态' (Change Status).

User Name: PK1

Group Membership: SunSystems Connect, SunSystems Data Access Managers, SunSystems Rep, Designers, SunSystems Reporting Administrators, SunSystems Rep, SunSystems Reporting, SunSystems Reporting Designers, SunSystems User

General

Full Name: Mr PK1

Description: PK1 Menu User 1

Title:

Standard Authentication: ☒ Enable Standard Authentication for this user

Password: [masked] [...]

☐ User must change password at next login

Preferred Language: English (United Kingdom)

Email Address:

Last Logon Date: 19/04/2013

Lock Status: Unlocked [...]

OK Cancel Apply Help

4. 保存并退出