

PAP workflow Settings

Prerequisite

To ensure PAP workflow working properly, [three custom fields have to be created](#).



In this example, we will choose approver from selected project roles. Please don't set '**Approver**' custom field show in create/edit screen and don't make it as required.

Steps:

1. Add a new workflow

Log in as JIRA administrator

Click cog icon > Issues > workflow

Click 'add workflow' button

2. When user submits a JIRA issue, project roles will be selected as 'Approver'.

Click 'Create'

Click <Result> page and use project roles as 'Approver'.

[blocked URL](#)



The process can become too complicated if too many approvers are selected. In this page, you can limit total approver number by setting maximum project role number. Default number is 5.

3.Configure PAP workflow

Step:

OPEN

Status: To Do

Transition Action	Target Step	Screen	Conditions	Validations	Post Functions	Remark	
Submit	<div>WAITING FOR APPROVE</div>	Workflow Screen	Only Reporter Condition				
Cancel	<div>DONE</div>	Workflow Screen	Only Reporter Condition		Update Issue Field: Set Resolution = Rejected		

Step:

WAITING FOR APPROVE

Status: Waiting for Approval

Transition Action	Target Step	Screen	Conditions	Validations	Post Functions	Screenshot of Post Function
Agree	<div>WAITING FOR APPROVE</div>	Workflow Screen	(Parallel Approval Process) User in Approvers Field	(Parallel Approval Process) Commnet is required	(Parallel Approval Process) AGREE	blocked URL
Reject	<div>DONE</div>	Workflow Screen	(Parallel Approval Process) User in Approvers Field	(Parallel Approval Process) Commnet is required	(Parallel Approval Process) REJECT	blocked URL
Pass (Auto)	<div>DONE</div>	Workflow Screen	(Parallel Approval Process) Hide transition	<div>Do not set any validations for this action</div>	Update Issue Field: Set Resolution = Done	

Step:

DONE

Status: Done