



Custom Field Configurations(Mandatory)

Add custom fields **MANDATORY**

Parallel Approval Process (**PAP**) requires 3 custom fields to record involved approver and related feedback. Please follow the table below to add 3 custom fields in JIRA:

| Field name (Can be customized based on different scenario) | Field Type | Purpose | Screen | Note |
|--|---------------------------------|--|--|---|
| Approver | User Picker (multiple users) | To record the users that will approve the requests | Create issue/ Edit issue /View issue screen | |
| Approved By | User Picker (multiple users) | To record the users that have execute the approval action. | View issue screen | |
| Feedback | Text Field (multi-line) | To record the comments provided by the approvers. | | <div> This field will be copied from the comments field in workflow. This field is recommended that do not shown in any issue screens. This field is NOT supposed to be editable to any users.</div> |

 To improve user experience, go to [Screen and Notification](#).